# Customer service Survey

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| --- |
| Name: |
| Age: |
| Gender: |

For each item identified below, circle the number
to the right that best fits your judgment of its quality.
Use the rating scale to select the quality number.

|  |  |
| --- | --- |
| Survey Item | Scale |
| Poor | Good | Excellent |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |
| 1. [Item Description]
 | 1 | 2 | 3 | 4 | 5 |