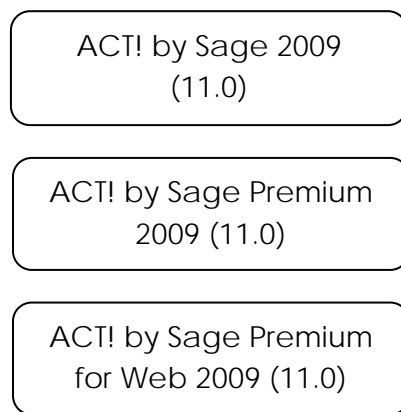


Reading the ACT! by Sage 2009 (11.0) System Requirements

The ACT! system requirements (www.act.com/2009/system) contain a wealth of information for new and upgrading users, but it does require careful reading if you don't know what you're looking for. Here is a simple breakdown of the document, which can help you to quickly and easily navigate to the information you require.

The first key point to remember is that the material covers three major products. The information for each product is formatted in the same way, so you can compare them. The basic outline is as follows:



Within each of these three sections, there are subsections that outline the requirements for different elements of ACT!. These subsections follow the same pattern for each product: machine requirements, synchronization requirements, handhelds requirements, compatibility, and scalability recommendations.

But be careful! Not all of these elements apply to each of the three products, so you might see something listed for one product that isn't listed for another product. This is helpful if you want to compare them. The table below outlines this in a little more detail:

Product	Machine Requirements	Synchronization Requirements	Handheld Requirements	Compatibility	Scalability Recommendations
ACT! 2009 (11.0)	Client Database (SQL EX)	N/A	ACT! Link for Palm OS ACT! Link for Pocket PC	Applications	N/A
ACT! Premium 2009 (11.0)	Client Database (SQL EX) Database (SQL ST) Database (SQL ST 64-bit)	Network Sync Internet Sync	ACT! Link for Palm OS ACT! Link for Pocket PC	Applications	# of Users
ACT! Premium for Web 2009 (11.0)	Client Database (SQL EX) Database (SQL ST) Database (SQL ST 64-bit) Web Server	Network Sync Internet Sync	N/A	Outlook Integration Web Browser	# of Users

Each of these sections has a different scope and the format will change accordingly:

- Machine Requirements:** This section will cover the requirements for the different machines (servers or clients) in the configuration. This includes the operating systems supported and any hardware requirements. The actual number of machines is dependent on the number of users and how databases are shared between users, and is ultimately the choice of the administrator. For example, a database server and a client machine can be, but do not have to be, located on the same machine. If they are installed on the same machine, then the machine must support both sets of requirements.
- Synchronization Requirements:** This section covers machine requirements for the synchronization service which must be installed if synchronization between databases is desired. This section is similar to the machine requirements but lists only the operating systems supported and any additional server-class software. The synchronization service may be installed on a machine that hosts the database, for example; in that case, the machine must support requirements for hosting the database and for running the synchronization service.
- Handheld Requirements:** This section covers the requirements for interfacing a handheld device with ACT!. The operating system listed is where the copy of ACT! resides and must therefore match the client requirements for the machine that will host the handheld device. The other requirements in this section are for the device itself and include any hardware and software requirements.
- Compatibility:** This section, whose header is labeled "Works With," covers any applications that are supported by or can interface directly with ACT! (for example: e-mail, word processor, and spreadsheet applications).
- Scalability Requirements:** This section provides hints about scaling according to the number of users and provides recommended hardware configurations for the machine that hosts the database(s).

Pay attention to the footnotes listed throughout the document for additional details on specific configurations or combinations. These footnotes will often be explained in greater detail in product documentation or knowledge base articles.

Keep these hints in mind to help you optimize your ACT! experience.